

TezTicket – Terms & Conditions

Last updated: 12 February 2026

Introduction

These Terms and Conditions govern your access to and use of the TezTicket platform, including its website, mobile applications, and related services. By accessing or using TezTicket, you acknowledge that you have read, understood, and agreed to be bound by these Terms. If you do not agree with any part of these Terms, you must discontinue use of the platform immediately.

Nature of the Platform

TezTicket operates as a technology platform that facilitates the discovery, booking, and management of tickets for events, venues, and experiences. TezTicket does not own, manage, organise, or control events unless explicitly stated. All events listed on the platform are the sole responsibility of the respective event organisers, and TezTicket acts only as an intermediary.

Eligibility and Use

To use TezTicket, you must be at least eighteen (18) years of age and legally capable of entering into a binding contract under applicable law. By using the platform, you represent and warrant that the information you provide is accurate, current, and complete, and that you will use the platform only for lawful purposes.

Accounts and Security

Certain features of the platform may require you to create an account. You are responsible for maintaining the confidentiality of your login credentials and for all activities carried out through your account. TezTicket shall not be liable for any loss or damage arising from unauthorised access resulting from your failure to safeguard your credentials.

Ticket Purchases and Payments

All ticket purchases made through TezTicket are subject to availability and the terms and conditions imposed by the respective event organiser. Prices displayed may include or exclude applicable taxes and fees as indicated at the time of purchase. Payments are processed through third-party payment gateways, and TezTicket does not store sensitive payment information.

Cancellations, Refunds, and Changes

Cancellation, refund, and rescheduling policies are determined by event organisers and may vary between events. TezTicket does not guarantee refunds unless explicitly stated.

Platform fees, convenience fees, or service charges may be non-refundable even if a refund is issued by the organiser.

Entry and Event Attendance

Entry to events is subject to the rules and regulations of the venue and organiser. You may be required to present valid identification along with your ticket. TezTicket is not responsible for denial of entry due to non-compliance with organiser or venue requirements.

Limitation of Liability

To the maximum extent permitted by law, TezTicket shall not be liable for any indirect, incidental, consequential, or special damages arising out of or in connection with your use of the platform or attendance at any event. TezTicket's total liability, if any, shall be limited to the amount paid by you for the relevant booking.

Governing Law and Jurisdiction

These Terms shall be governed by and construed in accordance with the laws of India. The courts of India shall have exclusive jurisdiction over any disputes arising from these Terms or your use of the platform.

Contact Information

For any questions, concerns, or support requests relating to these Terms, you may contact TezTicket at support@tezticket.com.