

TezTicket – Privacy Policy

Last updated: 12 February 2026

Introduction

This Privacy Policy describes how TezTicket collects, uses, stores, and protects your personal information when you use the platform. TezTicket is committed to safeguarding your privacy and handling your data in a transparent and responsible manner.

Information We Collect

We collect information that you voluntarily provide, such as your name, email address, phone number, and account details. We may also collect information automatically, including device identifiers, IP address, usage patterns, and log data, to help us improve platform performance and security.

Use of Information

Your information is used to facilitate ticket bookings, process payments, provide customer support, communicate important updates, and improve the functionality and reliability of the TezTicket platform. We may also use aggregated or anonymised data for analytical and research purposes.

Sharing of Information

TezTicket may share your personal information with event organisers, payment service providers, and technology partners solely for the purpose of delivering services. We may also disclose information when required by law or regulatory authorities. TezTicket does not sell your personal data to third parties.

Data Security and Retention

We implement reasonable technical and organisational measures to protect your personal data from unauthorised access, loss, or misuse. Personal data is retained only for as long as necessary to fulfil the purposes outlined in this policy or to comply with legal and regulatory obligations.

Your Rights

You have the right to access, correct, or request deletion of your personal data, subject to applicable laws. Requests may be submitted by contacting TezTicket through the details provided below.

Updates to This Policy

TezTicket may update this Privacy Policy from time to time. Continued use of the platform following any changes constitutes acceptance of the revised policy.

Contact Information

For privacy-related questions or concerns, you may contact TezTicket at privacy@tezticket.com.